



FOR TRAVEL PARTNERS

International B2B Edition · v1

— TRADE SNAPSHOT

Australia, Without Barriers

The quick-reference guide for travel advisors, tour operators and destination specialists selling accessible Australia.

Australia's only inbound tour operator dedicated entirely to accessible & inclusive travel.

Verified access, bespoke itineraries nationwide, and net rates that protect your client relationship. The full Destination Guide & Supplier Pack is available on request.

A market most operators can't serve, served properly.

We design bespoke journeys for travellers with mobility, sensory, cognitive and complex support needs, and make it simple for partners worldwide to offer Australia with total confidence.

8

states & territories, and bespoke journeys anywhere in Australia

1

dedicated point of contact, from enquiry to post-trip

5

service categories in one itinerary & one net cost



Verified local expertise

A deep, audited understanding of access across Australia, recorded first-hand, not guessed.



Built around the traveller

Bespoke, needs-led itineraries for each client, never fixed packages.



End-to-end support

One point of contact from planning to in-trip to post-trip, you manage one supplier.



Net rates, your margin

Confidential trade pricing with a recommended commission level for every itinerary.



Led by lived experience

Every member of our team has disability or lived experience of it, so access is how we live and travel, not a checklist.

Five capabilities, one itinerary, one net cost.



Accessible accommodation

Roll-in showers, grab rails and wet rooms; mobile and ceiling hoists; height-adjustable beds; hearing-accessible and sensory-friendly rooms.



Accessible experiences

Barrier-free beaches, all-terrain nature access, adaptive sports, and tactile, audio-described, captioned, Auslan and low-sensory tours.



Transport & transfers

Wheelchair-accessible vehicles with ramps and hoists, hand-control hire, airport meet-and-assist, and trained chaperones.



Equipment hire

Beds, hoists, commodes, wheelchairs, scooters, ramps and hearing loops, delivered to accommodation, short or long term.



Support & care

Carefully matched support workers including registered nurses, early-childhood-trained, complex-behaviour and multilingual carers.

✓ Verified to the AccessA Standard

We assess operators against the **AccessA Standard**, an independent Australian framework that provides detailed accessibility assessments rather than simple wheelchair symbols, replacing vague claims like “wheelchair friendly” with criteria-based detail. Suitability is then verified live for each traveller at booking. [Accessa.live](#)

Australia at a glance



Illustrative map. Gateway airports marked.

GOOD TO KNOW



Getting around

Major cities have accessible public transport and per-city mobility maps; wheelchair-accessible and hand-control vehicle hire is available.



Hidden Disabilities Sunflower

Supported at major airports including Sydney, Melbourne, Brisbane, Perth, Adelaide, Cairns, Gold Coast and Hobart.



Carer concessions

Australia's Companion Card is for residents, but many venues recognise an international carer or access card at their discretion, confirmed per venue.



Seasons & climate

Southern-hemisphere seasons (summer Dec to Feb); plan heat carefully in the Red Centre and Top End.



Anywhere in Australia. The destinations shown are illustrative examples, we design needs-led journeys nationwide, with venue access verified live for each traveller at booking.

State-by-state highlights

A fast orientation for your team. Gateway codes and the best window to travel are shown for each region.

NSW New South Wales

Sydney (SYD)

Mature accessible transport, beach matting and beach wheelchairs, and World Heritage mountains within day-trip reach.

 **Best:** Sep to Nov & Mar to May

VIC Victoria

Melbourne (MEL)

One of the world's largest accessible tram networks, Travellers Aid support, and iconic Great Ocean Road touring.

 **Best:** Mar to May & Sep to Nov

QLD Queensland

Brisbane · Cairns · Gold Coast

Reef pontoons with ramps and lifts, rainforest boardwalks and Skyrail, and free beach-wheelchair hire on the Gold Coast.

 **Best:** May to Oct

NT Northern Territory

Darwin · Alice Springs

Red Centre icons with the multilingual Uluru Audio Guide and accessible sunrise and sunset viewing.

 **Best:** May to Sep

SA South Australia

Adelaide (ADL)

Open-range wildlife with a five-wheelchair safari truck at Monarto, and a compact, walkable capital.

 **Best:** Mar to May & Sep to Nov

WA Western Australia

Perth · Broome

Standout island and beach access, with wheelchair-accessible ferries and equipment hire on Rottnest Island.

 **Best:** Sep to Nov

TAS Tasmania

Hobart · Launceston

Fully accessible city buses, free-hire TrailRider all-terrain chairs in parks, and a largely accessible MONA.

 **Best:** Dec to Feb

ACT Australian Capital Territory

Canberra (CBR)

National museums and galleries designed with access in mind, including 'Art by Description' programmes.

 **Best:** Sep to Nov & Mar to May

Who we serve

Access needs are identified by icon **and** label, never colour alone. Whatever the mix, we plan it as one coordinated trip.



Mobility

Independent, assisted, manual or power chair, scooter, or transfers with a hoist.



Vision / low vision

Audio-described and tactile experiences, multilingual audio guides and accessible wayfinding.



Deaf / hard of hearing

Auslan-interpreted tours, captioning, hearing loops and visual-alarm rooms.



Neurodivergent / sensory

Low-sensory sessions, social scripts, quiet spaces and predictable itineraries.



Complex & high-support

Registered nurses, hoists, personal care and behavioural specialists, coordinated end to end.



Families & groups

Multi-need parties, early-childhood-trained carers and multilingual support, planned as one trip.

A ONCE-IN-A-GENERATION OPPORTUNITY



Preparing now for Brisbane 2032

Based in Brisbane, we're helping international partners prepare for rising demand for accessible travel before, during and after the Games, from teams and delegations to spectators.

**Accessible travel isn't about removing barriers.
It's about opening Australia to everyone.**

Sample partner itineraries

Illustrative, not packaged products, every trip is built around the individual traveller.

FOR A TRAVELLER WITH VISION IMPAIRMENT • 5 TO 6 DAYS

Red Centre Icons

→ Alice Springs → Uluru → Kings Canyon

WHAT MAKES IT WORK

- ✓ Multilingual Uluru Audio Guide with 100+ descriptive stories
- ✓ Sealed, compacted base-walk sections and accessible sunrise viewing
- ✓ Accessible viewing platforms at Kata Tjuta and Kings Canyon
- ✓ Private transfers with a trained chaperone and rest stops
- ✓ Accessible resort accommodation, planned around the heat

FOR A WHEELCHAIR USER • 5 TO 6 DAYS

Adelaide, Wine & Wildlife

→ Adelaide → Monarto → Kangaroo Island

WHAT MAKES IT WORK

- ✓ Monarto Safari Park with step-free access and the five-wheelchair safari truck
- ✓ Accessible hop-on / hop-off buses across the park
- ✓ Selected step-free cellar doors in the Barossa and McLaren Vale
- ✓ Accessible boardwalk to Remarkable Rocks on Kangaroo Island
- ✓ Roll-in shower accommodation with WAV transfers throughout



Send a client brief and we'll return a tailored itinerary with net pricing and clear access notes.

How it works

Net rates & commission

We supply confidential **net (wholesale) rates** and a **recommended commission level for every itinerary**, so your margin is clear and the client relationship stays yours.

Wholesale partnership

Partners onboard under a simple **wholesale partnership agreement**. Pricing is per itinerary, bundling accommodation, experiences, transfers, equipment and support into a single net cost.

FROM ENQUIRY TO POST-TRIP

1

Enquiry

2

Scoping

3

Net quote

4

Confirm

5

Docs

6

In-trip

7

Post-trip

PLAN IT ALL IN ONE PLACE

The Itinerary Studio

Build, update and present accessible itineraries in real time, with supplier and access detail in one streamlined environment.

studio.accessibleoz.com

BUILD A TRIP

Itineraries that work for **every body**.

Explore Australia with confidence. Pick destinations, set the duration, tell us about your traveller's needs. We'll match them against **vett**ed suppliers.

1 DESTINATIONS 0 selected

Reset destinations

NOW

Sydney Blue Mountains Hunter Valley Port Stephens Central Coast Jervis Bay Newcastle Tweed / Byron

Outback NSW Central NSW (Orange) Mid-North Coast Albury

ACT

Canberra

VIC

Melbourne Mornington Peninsula Belairne / Geelong Yarra Valley Phillip Island The Grampians Bendigo / Goldfields



— GET STARTED —

Have an accessible enquiry?

Send us your client brief and receive a tailored itinerary with verified access notes and net pricing.
Ask us for the full Destination Guide & Supplier Pack when you're ready to go deeper.



ENQUIRIES

trade@accessibleoz.com



LEARN MORE

AccessibleOz.com



PLAN IN THE STUDIO

studio.accessibleoz.com

Australia is for everyone.

Let's make it accessible for your clients.